



COUNTY OF LOS ANGELES CHILD SUPPORT ADVISORY BOARD

Los Angeles County
Board of Supervisors

Gloria Molina
Mark Ridley-Thomas
Zev Yaroslavy
Don Knabe
Michael D. Antonovich

2009

NOTICE OF REGULAR MEETING

PUBLIC MEMBERS

First District

Vacant
Vacant

Second District

Paula G. Leftwich
Pat Miller

Third District

Lucy T. Eisenberg, Esq., Chair
Honey Kessler Amado, Esq.

Fourth District

Jean F. Cohen
Scarlet Treu

Fifth District

Reginald Brass
Susan Speir, Vice Chair

AGENDA

November 5, 2009 -- 9:30 a.m.

Room 372

**Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012**

PLEASE NOTE MEETING PLACE

THE BOARD WILL PROVIDE THE PUBLIC AN OPPORTUNITY TO ADDRESS ANY ITEM ON THE AGENDA

GOVERNMENT MEMBERS

Chief Information Office

Richard Sanchez

Department of Children and Family Services

Patricia S. Ploehn

Department of Public Social Services

Phillip L. Browning

Child Support Services Department

Steven J. Golightly

Los Angeles Superior Court

Kristine Reiser-Juick

EX OFFICIO MEMBERS

California Department of Child Support Services

Mary Lawrence

Franchise Tax Board

Debbie Strong

1. Call to Order
2. Chair's Report
3. Approve Minutes of August 20, 2009
4. Director's Report to Include: Budget Status; Status of Release from Key County Initiatives; Goals for 09-10
5. Performance Measures for Months of August and September – David Kilgore
6. Performance Data for 2008/09 with Comparison to 07/08 and Goals for the Year – David Kilgore
7. Data on Results of Early Intervention Program – Lori Cruz
8. Review of Implementation of New Case Management Process, Including Changes in Staffing Assignments: Data Collection; Goals – David Kilgore/Lori Cruz
9. Discuss How/Whether to Arrange for Continuing Access by Former Board Members and Advocates to LACSSD Data and New Developments, and Ways for Advocates to Discuss Problems/Issues with Department – Sue Speir/Lucy Eisenberg

10. Status of Surveys on IVR and Improved Phone Services – David Kilgore
11. Review of Changes/Progress in the Past 10 Years – Lucy Eisenberg
12. Public Comment
13. Adjournment

Attention: Any person who seeks support or endorsement from the Commission on any official action may be subject to the provisions of Los Angeles County Code, Chapter 2.160 relating to lobbyists. Violation of the lobbyist ordinance may result in a fine and other penalties. For information call 213/974-1093.

Accommodations, American Sign Language (ASL) interpreters or assisted listening devices are available with at least 3 business days notice before meeting date. Agendas in Braille and/or alternate formats are available upon request. Please telephone 213/974-1431 (voice) or 213/974-1707 (TDD) from 8:00 a.m. to 5:00 p.m., Monday through Friday. Para Información en español, por favor comuníquese a la oficina de Servicios de Comisión al numero (213) 974-1431 entre 8:00 a.m. y 5:00 p.m. lunes a viernes.

Supporting Documentation: can be obtained at the Commission Services Office, Kenneth Hahn Hall of Administration, 500 West Temple Street, Room B-50, Los Angeles, CA 90012